

OLI Area Scorecard FQ1 2019/20



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'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - People live active, healthier and independent lives

Number of affordable social sector new builds - OL&I
Actual 0
Target 0

PR103_01-Number of new affordable homes completed per annum.
Actual 0
Target 0
Benchmark 75

Corporate Outcome - Education, skills and training maximises opportunities for all

% HMIIE positive Secondary School Evaluations - OL&I
Actual 0 %
Target 0 %

Percentage of pupils with positive destinations - A&B
Actual 94.7 %
Target

Corporate Outcome - People live in safer and stronger communities

Car Parking income to date - OL&I
Actual £ 146,418
Target £ 169,078

Car Parking income to date - A&B
Actual £ 245,425
Target £ 309,304

OLI - Number of Parking Penalty Notices Issued
Actual 699

A&B - Number of Parking Penalty Notices Issued
Actual 2,099

Dog fouling - total number of complaints OL&I
Actual 9

Dog fouling - total number of complaints A&B
Actual 72

LEAMS - OL&I Lorn
Actual 84
Monthly Data June 2019

LEAMS - Argyll and Bute monthly average
Actual 80
Target 80

LEAMS - OL&I Mull
Actual 81
Monthly Data June 2019

Corporate Outcome - We have infrastructure that supports sustainable growth

Street lighting - OL&I percentage of faults repaired within 10 days
Actual 75 %
Target 75 %

RA113_04-Percentage of street lighting repairs completed within 10 days
Actual 87 %
Target 75 %

Total number of Complaints regarding Waste Collection - OL&I Lorn
Actual 0

Total number of Complaints regarding Waste Collection - A&B
Actual 12

Total number of Complaints regarding Waste Collection - OL&I Mull
Actual 0

Shanks - Percentage of Waste Recycled, Composted & Recovered
Actual 39.7 %

Islands - Percentage of Waste Recycled, Composted & Recovered
Actual 42.1 %

RA114_01-Percentage of waste recycled, composted and recovered
Actual 45.5 %
Target 40.0 %
Benchmark

H&L - Percentage of Waste Recycled, Composted & Recovered
Actual 55.7 %

Corporate Outcome - The economy is diverse and thriving

Householder Planning Apps: Ave no of Weeks to Determine - OL&I
Actual 6.9 Wks
Target 8.0 Wks
Benchmark 7.4 Wks

Householder Planning Apps: Ave no of Weeks to Determine - ABC
Actual 7.4 Wks
Target 8.0 Wks
Benchmark 7.4 Wks

% of Pre-Application enquiries processed within 20 working days - OL&I
Actual 75.5 %
Target 75.0 %
Benchmark 76.6 %

% of Pre-application enquiries processed within 20 working days - A&B
Actual 76.6 %
Target 75.0 %

Making It Happen

OLI&I Teacher Absence
Actual 2.01 Days
Target 1.50 Days

A&B Teacher Absence
Actual 1.82 Days
Target 1.50 Days

OLI LGE Only
Actual 3.51 Days
Target 2.36 Days

A&B LGE Staff Summary - Combined Office & Non Office
Actual 3.24 Days
Target 2.36 Days



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Corporate Outcome - People live active, healthier and independent lives

Number of affordable social sector new builds - OL&I	Actual	0	⬆️
	Target	0	⬇️

PR103_01-Number of new affordable homes completed per annum.	Actual	0	⬆️
	Target	0	⬇️
	Benchmark	75	

'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - People live in safer and stronger communities

Car Parking income to date - Actual £ 146,418 **R**
 OL&I Target £ 169,078 **↓**

Car Parking income to date - Actual £ 245,425 **R**
 A&B Target £ 309,304 **↓**

Dog fouling - total number of complaints OL&I Actual 9 **↑**

Dog fouling - total number of complaints A&B Actual 72 **↻**
 Target 78 **↑**

LEAMS - OL&I Lorn Actual 84 **↑**
 Monthly Data

LEAMS - Argyll and Bute Actual 80
 monthly average Target 80 **↑**

LEAMS - OL&I Mull Actual 81 **↓**
 Monthly Data



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'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - The economy is diverse and thriving

Householder Planning Apps: Ave no of Weeks to Determine - OL&I	Actual	6.9 Wks	🟢
	Target	8.0 Wks	⬆️
	Benchmark	7.4 Wks	⬆️

Householder Planning Apps: Ave no of Weeks to Determine - ABC	Actual	7.4 Wks	🟢
	Target	8.0 Wks	⬆️
	Benchmark	7.4 Wks	⬆️

% of Pre-Application enquiries processed within 20 working days - OL&I	Actual	75.5 %	🟢
	Target	75.0 %	⬆️
	Benchmark	76.6 %	⬆️

% of Pre-application enquiries processed within 20 working days - A&B	Actual	76.6 %	🟢
	Target	75.0 %	⬆️



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Corporate Outcome - Education, skills and training maximises opportunities for all

% HMIE positive Secondary School Evaluations - OL&I	Actual	0 %	📈
	Target	0 %	➡

Percentage of pupils with positive destinations - A&B	Actual	94.7 %	📈
	Target	92.0 %	



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Corporate Outcome - We have infrastructure that supports sustainable growth

Total number of Complaints regarding Waste Collection - OL&I Lorn Actual 0 ↑

Total number of Complaints regarding Waste Collection - OL&I Mull Actual 0 →

Shanks - Percentage of Waste Recycled, Composted & Recovered Actual 39.7 % ↓

Islands - Percentage of Waste Recycled, Composted & Recovered Actual 42.1 % ↓

H&L - Percentage of Waste Recycled, Composted & Recovered Actual 55.7 % ↑

Street lighting - OL&I percentage of faults repaired within 10 days Actual 75 % 🟢
Target 75 % ↑

Total number of Complaints regarding Waste Collection - A&B Actual 12 ↑

RA114_01-Percentage of waste recycled, composted and recovered Actual 45.5 % 🟢
Target 40.0 % ↓
Benchmark

RA113_04-Percentage of street lighting repairs completed within 10 days Actual 87 % 🟢
Target 75 % ↑



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Making It Happen

OL&I Teacher Absence	Actual	2.01 Days	R
	Target	1.50 Days	↑

A&B Teacher Absence	Actual	1.82 Days	R
	Target	1.50 Days	↑

OLI LGE Only	Actual	3.51 Days	R
	Target	2.36 Days	↑

A&B LGE Staff Summary - Combined Office & Non Office	Actual	3.24 Days	R
	Target	2.36 Days	↑